

# 5 Whys

The 5 Whys exercise helps project teams to identify the root cause issue(s) of a specific problem.

What is the problem?

Add text

Why did this happen (1)?

Add text

Is this the root cause?

Yes  No

If no, continue to next "why"

Why did this happen (2)?

Add text

Is this the root cause?

Yes  No

If no, continue to next "why"

Why did this happen (3)?

Add text

Is this the root cause?

Yes  No

If no, continue to next "why"

Why did this happen (4)?

Add text

Is this the root cause?

Yes  No

If no, continue to next "why"

Why did this happen (5)?

Add text

Is this the root cause?

Yes  No

If no, continue to next "why"